



### TRANSPORT SAFETY CERTIFICATE

Bright Bus Transport LLC (BBT) is the authorised transport provider for **GEMS Millennium School, Sharjah.**

BBT is strongly committed towards providing quality transportation by maintaining the highest level of safety, outstanding customer service and positive employee relations.

BBT is the only ISO certified school transport provider with ISO 9001:2015 Quality Management System, ISO 14001:2015 Environmental Management System, ISO 45001:2018 Occupational Health and Safety Management System and ISO 39001:2012 Road Traffic Safety Management System for the scope of **'Provision of people transport services and transport management solutions to Schools, Hotels, Tour Operators and other establishments.'**

BBT, a company service brand operated by School Transport Services LLC (STS), is a member of **The Royal Society for the Prevention of Accidents (RoSPA), UK.** Working with an organisation which has a royal heritage spanning more than 100 years is an excellent way of demonstrating our commitment to customer safety.

All BBT buses are of international standards including all specifications and requirements prescribed by the local regulatory authorities. After continuous research and development, the following safety features have been incorporated in our transportation system:

- **Global Positioning System** – 100% of our bus fleet is fitted with Global Position Systems to provide real time monitoring of the movement of our buses. This advanced level of vehicle tracking ensures the safety of all passengers on board and assists our team in developing or optimising routes and journey times.
- **RFID Student Tracking** – All bus users are issued with RFID cards that are used to track when they get on and off the bus. The data collected feeds directly to our Operations Control Centre (OCC) where we track daily passenger movement.
- **Video Surveillance System** - All our buses are installed with internal and external video surveillance systems to monitor employee and student behaviour. CCTV provides visibility of all passengers travelling and allows us to report or investigate any incidents immediately.
- **Alert Button** – All of our buses have an Alert Button installed on the dashboard in case of emergencies. The alert button sends an immediate alert to our 24-hour OCC.



- **Child Check Button** – All our buses have a Child Check Button located at the rear of the bus. This is used to confirm that no student has been left on the bus.
- **Motion Sensors** – The installation of passive motion sensors in our fleet provide further levels of assurance by detecting body movement when the vehicle is isolated.
- **Driver Fatigue Camera** – These cameras capture driving habits to identify risky behaviour such as blink rate, mobile phone use, oral intake.
- **STS App** – BBT parents can access the STS App which will provide them with the ability to monitor their child's bus location. The mobile application is an easy-to-use platform that allows parents to log in and view real time information.
- **Guardian Card** – In order to ensure that every student is handed over to the authorised person, we issue Guardian Cards to all students of below grade 6. It is obligatory for the parent to be present personally or to arrange for an authorised person to receive the student, by presenting the Guardian Card at the residence or at the designated meeting point.
- **24 Hour OCC** - Our 24-hour Operations Control Centre monitors and manages the movement of our entire fleet. Weekly, monthly and annual reports can be tailored and provided to our clients.
- **Route Optimisation** - We have partnered with PTV group for the introduction of route management software. This software provides both route optimisation and commercial efficiencies, improving bus journeys, leading to service excellence.

Each bus route has a dedicated bus driver and bus guardian who undergo rigorous training programmes in road safety management and safe driving practices in line with transport regulators. They are also inducted with the soft skills that enable them to engage with each child with the utmost care, while following all safety measures. BBT organises regular fleet inspections to ensure that all safety protocols are strictly implemented.

High-level integration between operations and technology, and our unparalleled customer service, makes BBT is the leading private school transport operator in the UAE.